

10416us Downloading and Installing ActivInspire

Applicable to:

ActivInspire

Information:

NB: Although there are some differences between Personal edition and Professional edition, they are actually installed from the same file. When you install the software, you are installing Personal edition. Professional edition is unlocked by using a serial number. Professional edition also comes with a resource pack, which will appear for download on the same page as the serial number.

Solution:

In order to download and install ActivInspire, you need to log into Promethean Planet (or register first if not already a member) and click on the 'Download ActivInspire' button from the Promethean Planet home page (www.prometheanplanet.com):



Select the language of ActivInspire you wish to download:

Welcome to **ActivInspire**

UK English	US English	Deutsch	Melayu
Français	Italiano	Português (Portugal)	ภาษาไทย
Español	Dansk	العربية	日本語
Türkçe	Nederlands	עברית	Český
Svenska	Suomi	Norsk	Magyar
Русский	한국어	繁體中文	Português (Brasil)
қазақша	简体中文	Tiếng Việt	

Click on the 'Download' button:

and ActivPrimary. Just follow the steps below

ActivBoard* and ActivHub users you can upgrade to 1.4 Professional for FREE. *(not including ActivBoard 100 Board users)
Just have your hardware serial number ready to input at the bottom of this page.

1. Download your FREE [ActivInspire Resource Pack here](#)
2. Click on the below button to [download & install ActivInspire 1.4](#)
3. Use ActivInspire Personal Edition or the Free 60 Day Trial, Alternatively upgrade to Professional Edition.

At the next screen, select the operating system you wish to download ActivInspire for, and click on the 'Download' button for that operating system:

This download is for new users of ActivInspire. If you have an existing version of ActivInspire, to upgrade you need to launch the software and upgrade via the Dashboard.

Windows

**ActivInspire
RESOURCE PACK
FOR WINDOWS**



PC Recommended Spec

• 2.0 GHz Intel Core 2 Duo or faster for HD-quality

Mac

**ActivInspire
RESOURCE PACK
FOR MAC**



Mac Recommended Spec

• 2.0 GHz Intel Core 2 Duo

Linux

**ActivInspire
RESOURCE PACK
FOR LINUX**



Linux Recommended Spec

• 2.0 GHz processor or faster for HD-quality videos

Also on this page, is the option to enter your ActivStudio / ActivPrimary or ActivBoard 300 / 300 Pro Serial Number, which allows you to download the software. If you are an existing user, with either an ActivStudio / ActivPrimary 3 serial number, or a new user with an ActivBoard 300, enter choose the relevant option, and enter your product serial number, and click on the 'Validate' button:

• 1.5 GB of free disk space

• 3.0 GB of free disk space

Serial Format
☒ Software Serial Number
☐ Hardware Serial Number
Serial Number
 - - - -

At the next screen, answer the questions on the questionnaire and click on 'Submit':

The screenshot shows a web browser window titled "Promethean Planet - Microsoft Internet Explorer". The address bar shows the URL: <http://www.prometheanplanet.com/gserver.php?show=conForm.193&outputArea=2&outputArea=2&nav=19253&name=ActivInspire>. The form contains several sections:

- Please Select** (dropdown menu)
- Do you currently own Promethean hardware? *** (radio buttons: Yes, No)
- Do you currently own Promethean software? *** (radio buttons: Yes, No)
- What brand of Interactive whiteboard do you currently use (tick all that apply) *** (checkboxes: Promethean, SMART, Hitachi, elInstruction/GTCO, Polyvision, None, Other (please specify))
- Other IWB** (text input field)
- Do you have other Digital learning infrastructure (tick all that apply)** (checkboxes: Interactive tables, Tablets, Panels, Slates, Learner/personal interactive devices, Other (please specify))
- Other Digital learning infrastructure** (text input field)
- Age of installed whiteboards** (dropdown menu: <3 yrs)
- Reasons for downloading ActivInspire Professional Edition** (text input field)
- How did you hear about ActivInspire? *** (checkboxes: Direct, Promethean World, ActivInspire Newsletter, Current Spreadsheet)

The browser status bar at the bottom shows "Done", "Internet | Protected Mode: On", and a zoom level of "95%".

After the form, the next page should start the download of ActivInspire automatically. Choose the location you wish to download ActivInspire to on your computer, and click on 'Save'.

Also on this page is the option to download a resource pack to use with ActivInspire. If you wish to download a resource pack, simply click on the link, and choose the destination where you wish to save the resource pack to:

[Software](#) [Hardware](#) [Knowledgebase](#) [User Guides & Docs](#) [Terms & Conditions](#) [Privacy Policy](#)

Home > Support > Software > ActivInspire > English > [Thank you page](#)

If your download does not start automatically, click here to do

Thank you for choosing ActivInspire

You have downloaded ActivInspire Personal Edition.
Once installed you will be given the option to:

1. Run Personal Edition - FREE
2. Run a 60 Day trial of Professional Edition. This will revert to Personal Edition after the 60 Day trial.
3. Input your ActivInspire serial number to upgrade to Professional - Please see below for information on free upgrade to Professional Edition.
4. Upgrade to Professional Edition, Free of Charge*.

* This option is only available for users with a Promethean 2.4GHz ActivHub or AC2 ActivBoard connected.

Before you start to use ActivInspire, it is highly recommended that you use [ActivInspire tutorials](#) available from the Knowledgebase to help you get started as quickly as possible.

If you have any problems with the software please visit the [Knowledgebase](#)

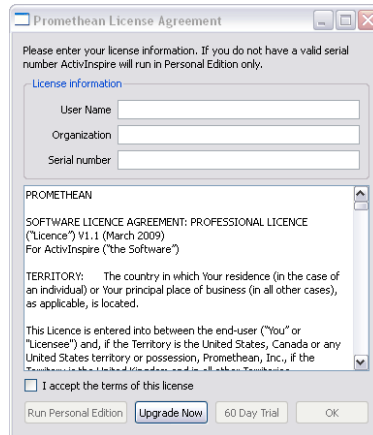
[Promethean Planet Resources](#) offer free resources such as pictures, sounds, backgrounds & themed resource packs for download and use in your flipcharts. Low cost premium resources can be purchased from the [Promethean Planet Resource Shop](#)

Get your Free ActivInspire Resource Pack

- Download your free [ActivInspire Resource Pack](#) - UK MIRROR
- Download your free [ActivInspire Resource Pack](#) - USA MIRROR

Once you have downloaded the software, install it on your computer, and you are ready to start using ActivInspire!

To get started, open the software. If you have an ActivInspire serial number, input it here, read and accept the terms, click OK to open professional edition and then import the resource pack (See below). If you do not have an ActivInspire serial number (Activhub/Activslate option), ensure that your hardware is connected and you should see an Upgrade Now button (pictured). If this button is not available or says Buy Professional edition, your hardware is not detected; verify that the driver is installed and that your hardware is attached to your computer. If necessary, feel free to refer to our knowledgebase for troubleshooting help (<http://www.prometheankb.com>) or contact Promethean technical support.

A screenshot of the Promethean License Agreement dialog box. It contains fields for User Name, Organization, and Serial number. Below these is a scrollable text area with the license agreement terms. At the bottom, there are buttons for 'Run Personal Edition', 'Upgrade Now', '60 Day Trial', and 'OK'. The 'Upgrade Now' button is highlighted.

Click on the Upgrade Now button and you will be brought to a Planet page with your resource pack and serial number. Go back into the software and input this number to open in Professional edition.

A screenshot of the ActivInspire Professional Edition registration page. It features a 'Select Software*' dropdown menu with 'Select Software' selected, a 'Submit Form' button, and a box displaying 'Your ActivInspire Serial Number: 0015-'. Below this is a table with two rows and three columns. The first row contains links for 'Application Installer', 'Resource Pack', and 'AMERICA'. The second row contains links for 'Application Installer', 'Resource Pack', and 'EUROPE'.

Application Installer	Resource Pack	AMERICA
Application Installer	Resource Pack	EUROPE

Once you are in Professional edition, you need to import your resource pack. Simply open the main menu, select File-Import- Resource Pack to Shared Resources and navigate to the .as4a resource pack file downloaded earlier.

For easy reference, below we have listed steps for the basic download options.

I have an Activprimary or Activstudio Serial number/I have a new ActivInspire serial number/I want to purchase Professional edition:

- Follow the appropriate link, fill in the form.
- Input the necessary information (Serial number, credit card, etc.).
- Select the version of the software you need.
- Make a note of your serial number.
- Save the Application Installer and the Resource Pack to your hard drive.
- Run the Application Installer download.

- Open the software and input your serial number.
- Import the resource pack.

I want a free trial of Professional Edition/I want the free Personal Edition:

- Follow the appropriate link, fill in the form.
- Select the appropriate version of the software.
- Save the Application Installer.
- Run the application installer. Open the software and select Run Personal Edition.

I have an Activboard or Activhub:

- Follow the appropriate link, fill in the form.
- Select the appropriate version of the software.
- Save the Application Installer.
- Run the application installer. Ensure that the driver installs.
- Connect your existing Promethean hardware and ensure that it is detected by the driver.
- Open the software. Click on the Upgrade Now button.
- Select the appropriate version of the software.
- Make a note of your serial number.
- Save the Resource Pack to your hard drive.
- Open the software (if not still open) and input your serial number.
- Import the resource pack.